

TIPS & TRICKS TO GET THE HELP YOU NEED QUICKLY.

TO APPLY, YOU NEED TO KNOW YOUR HOUSEHOLD INCOME.

Talk with other adults in your home before applying so you know what income to report. Many people will be able to self-certify their income without providing paystubs or tax returns.

ONE BIG REASON THAT RENT ASSISTANCE APPLICATIONS AREN'T APPROVED IS BECAUSE DOCUMENTS ARE MISSING.

Before you apply, try to have your lease agreement and proof of your identity (like a driver's license, utility bill, or benefit statement) available.

IN FRANKLIN COUNTY, RENT ASSISTANCE PROVIDERS RECENTLY CHANGED SOME RULES ON HOW APPLICATIONS ARE SUBMITTED TO MAKE IT EASIER TO GET HELP.

The information on this website may be different from what other people experienced in the past, that is okay. If you are unsure if you qualify, contact a rent assistance provider to get answers customized to your unique situation.

RENT ASSISTANCE PROVIDERS WILL CONTACT YOUR PROPERTY OWNER AFTER YOU APPLY.

You should let your landlord know that you applied for assistance so they can also create an online account and complete the process.

CHECK YOUR EMAIL FREQUENTLY AND ANSWER PHONE CALLS THAT MIGHT CONCERN YOUR APPLICATION.

If any additional information or documents are needed, rent assistance providers need to be able to get in touch with you quickly. Be sure to check your spam filter and junk mail so you do not miss important messages.

WATCH OUT FOR SCAMS!

Rent assistance and counseling help is always free, you will not be asked to share your bank account numbers. For more tips on spotting fraud, [see this webpage from the Federal Trade Commission.](#)

